INTRODUCTIONS

Expressions :

Pleased to meet you.

Nice to meet you at last.

It's really nice to meet you in person.

It's nice to see you again.

Hi, how are you doing?

I don't think we've met before.

How was your journey over here?

Will you have time to visit the city?

What do you think of the city?

Where are you from originally?

Do you have a family?

What do you do in your spare time?

So, what's your background? How long have you been working for IKEA?

I am really interested in….

I'm really like ….

Activity One

Using expressions from the list, chose a role play and act out the situation with your teacher.

Activity Two - Stressed Out!

Together we will read the information about STRESS.

Activity Three - Introducing…

Answer the questions on the survey sheet.

Activity Four - **Read the information about logistics using the correct intonation and stress, copy your teacher.**



Role Plays - from Activity One.

You have never met the Swedish Logistics Director before but you have heard a lot about him. You meet after a conference.

You met the English head of of logistics last year and now you are seeing her again in Paris.

A colleague from the London office is visiting your store. You think that you were at a training session before in Sweden but you are not sure you met.

You are welcoming a senior person from head office. This meeting is really important for you. You will be working a lot together in future months and you want to get on well.

In the phase before our products reach the store, IKEA distribution service makes sure all goods are transported from suppliers to stores. However, once in the stores, logistics handles the off-loading and arrangement of goods. Full control At IKEA, thousands of products are handled daily. The movement of goods must be as efficient as possible, under all circumstances, guaranteeing service to our customers and ensuring that the products they seek are available to buy at all times.

Survey

How old are you?

Tell me about your family?

What is the most unusual place you have visited on holiday?

What are you passionate about?

Where do you live?

Where were your parents from?

What sports do you practice?

What is your job?

Do you have brothers and sisters? Are you a close family?

Do you play a musical instrument ? Are you good at singing ?

What are you interested in?

Where did you go to school?