Lesson Plan © Easy Access English



LOGICAL LOGISTICS

EAE Learning objectives for this lesson

Learn and practise phrasal verbs and the vocabulary of logistics and distrubution

Activity One – DISTRIBUTION and LOGISTICS – Answer the questions:

1/ Explain link between these words and your job.

2/ When do you normally receive different shipments.
3/Are shipments ever delayed? Why?
4/Are you able to follow the shipments so that you know where they are at all times?
5/ Where and how are things stored ?

Activity Two – PHRASAL VERBS

Phrasal verbs in English help us to talk about a lot of different subjects and often very practical ones involving specific actions. Here are some phrasal verbs we can use to talk about logistics:

Pick up	Stock up	Move over
Put down	Put on	Put in
Ship out	Go up/down	Take out

Using these phrasal verbs, fill in the gaps with the correct answers

I have to _____ the pallet with the fork lift.
We must _____ the last container by Friday evening.
_____ that pallet!
Don't forget to _____ your safety boots when you are in the warehouse.
We should _____ on the really popular Ikea Furniture items so we don't run out.
We need to make more room on the shelves, you must _____ those pallets _____ to the next shelf.
Please _____ the remaining items in the container before cleaning it.
Please _____ stairs to find the shipping information documents.
_____ the items _____ the box, and then we can get it ready for delivery.

Activity Three – Chain Reaction.

LOGISTICS is all about actions happening in a sequence. If one part of the chain is broken or delayed then it affects the whole plan. Using the following linking words tell the story of a shipment travelling from the site where it is manufactured to the store where it is sold:

Firstly	Clearly	It's obvious that
Secondly	Therefore	In addition
Thirdly	Furthermore	In conclusion
Basically	It's essential that	

Activity Four : Dialogues:

Read the dialogues with your teacher and answer the questions:

DIALOGUE 1

Driver: Good Morning, I have your delivery of beds, here is the delivery note

Ikea store: Hello, I wasn't expecting a delivery this morning, let me check with my manager

Driver: Ok, I will wait

Ikea store: There is a delivery scheduled for 15:00 this afternoon

Driver: Let me check my itinerary….it appears I have come to the wrong store first, I have 09:00 written down. Can I just leave the items with you now?

Ikea store: No, you need to drop them off at the scheduled time. You will have to store them in the truck and come back later. We don't have room in the stockroom at the moment

Driver: Ok, I will deliver to the other stores and then come back at 15:00 this afternoon to drop off the final items

Ikea store: That would be great thank you. I will follow up the delivery schedules for this week.

Driver: Thank you, see you later



Questions:

1. How would you summarise what happened?
2. Who had the wrong delivery time, the driver or the store?
3. Did the driver agree or disagree to come back later?
4. What's the reason he got to the store at the wrong time?
5. What's the right delivery time?
6. Why can't the driver delivery the items earlier?

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DIALOGUE 2

Driver: Good afternoon

Ikea Worker: Hello

Driver: I have a delivery to drop off for you

Ikea Worker: Ok thank you, let me check the delivery note. Great, we have been expecting you.

Driver: Where would you like me to unload all the items?

Ikea Worker: Please unload in the area at the front of the storeroom and then can you stack up the flat pack items at the back of the storeroom. If you could then place the larger items next shelves. You will need to use the fork lift to help move the bigger products.

Driver: No problem, shall I pile the smaller items on the shelves?

Ikea Worker: Yes please and make sure nothing is piled more than six items high

Driver: No problem

Questions:

1. What is the meaning of "drop off"
2. What is the meaning of "unload"
3. Where does the Ikea worker tell the driver to put the flat pack items?

Activity Five – What do people do in logistics in an IKEA store.

Explain to your teacher what some of these people do and try to use PHRASAL VERBS in your explanation.

Typical roles in this work area

In-store logistics manager
Goods flow managers and co-workers
Sales and supply support manager and co-workers
Team leader, goods flow



Activity Six – More Phrasal verbs practice:

Phrasal verbs

Match the phrasal verb with the definition

Drop off	Make smaller parts
Flag up	When you are late with your deliveries
Fill in	When goods are delivered to the customer
Pick up	Make smaller parts
Break down	To postpone
Put back	To highlight an important issue
Close down	To make sure a job has been done correctly
Follow up	To take the goods
Fall behind	To shut
Stack up	To replace someone



Phrases: Complete the phrases.

Supply	Provider
Finished	Customer
Logistics	Chain
Distribution	Goods
Forwarding	Agent
Final	Channel

Activity Seven – And some more Phrasal verbs practice: Fill the gaps in the text.

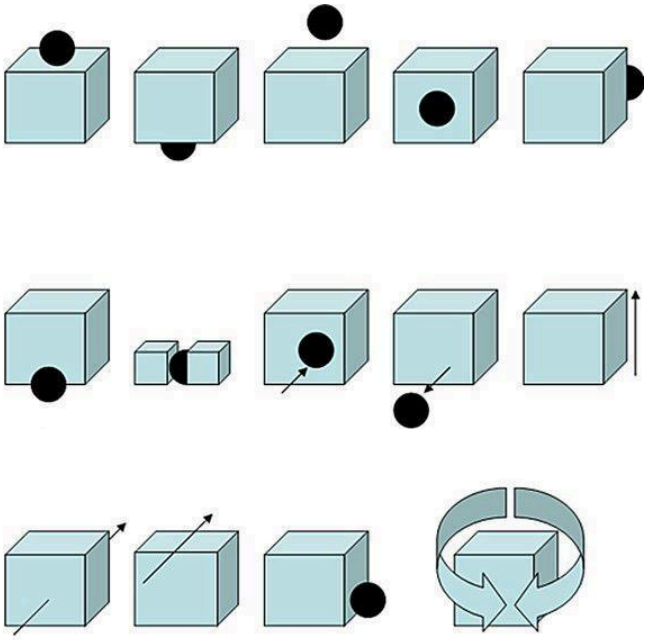
Suppliers	Customers	Cost-effective	Transport
Distribution	Stackable	Manufacturer	Handle
Logistics	Customer	Fast-paced	Leaves
Supply	In the hands of	Products	

Flat packs, stacks and how we ship them

To keep prices low, IKEA needs to get goods from_____to _____ in the most direct and _____ way, and with the least harm to the environment. This applies both to how we _____ goods by truck, boat or train, and how we handle them in centres and stores. For example, flat packs and _____ products, allow us to transport and _____ more products per trip. That means fewer trucks on the road and less CO2 emissions. _____ roles exist at every stage in the _____chain at IKEA, from the moment a product _____ the _____to the moment it is _____ the customer .
Making sure that high volumes of IKEA _____ are available to customers and in perfect condition and at minimum cost, is a challenge that requires detailed planning and flexibility in a _____ environment.

Activity Eight - Propositions of place and movement

Identify where the ball is:



In	Through
On	Around
Under/below	Across
Over/above	Beside / next to
Behind	In front of
Into	Between
Out of	Up
Through	

Now describe what you see in the images below using a phrasal verb and a preposition of place for each description.





How far have you got?
learning objectives
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Fill in the bars to show your progress