Airports - An Introduction



EAE Learning objectives for this lesson

Learn and practice some common statements, questions and vocabulary to use at the airport.

Introduction - ***Ice Breaker.***

You have the name of a person linked to airports on your back. Walk around asking questions (only closed questions which can be answered with yes or no) and try to guess what that name is…

Activity One - **Discuss with your partner.**



1. How long have you been working at Montpellier airport?
2. What is your job here?
3. How do you use English in your job?
4. How did you learn English before now?
5. What are your objectives for taking English lessons?

Activity Two - **How to ask a question…** ***Let's review question forms in English.***

Wh-questions begin with what, when, where, who, whom, which, whose, why and how. We use them to ask for information. We usually form wh-questions with wh- + an auxiliary verb (be, do or have) + subject + main verb or with wh- + a modal verb + subject + main verb:

Common WH Questions asked in an airport

- When should I be at the gate?
- Where is the boarding gate?
- Where is the washroom?
- Where do I collect my baggage?
- Where can I find a taxi?
- Where is the departure gate?
- Where is the arrival gate?
- Where is the check-in desk for ….airlines?
- Where is the domestics level?
- Where is the international level?

When what, who, which or whose is the subject or part of the subject, we do not use the auxiliary. We use the word order subject + verb:

- Which airline leaves from this hall?
- Which flight leaves from this gate please?
- Which flight number is it?

We can use other verbs to make questions. Either modal verbs, can, may, should, would, for example, or any other verb. In these cases we invert the word order to make a question.

Statement
- My flight is on time.

Question
- Is my flight on time?

Statement
- I can get a window seat.

Question
- Can I get a window seat?





Other examples of this type of question;

- Can I get a coffee at the gate?
- Is there somewhere to eat?
- Is my connection on time?
- May I see your ticket?
- Do you have an e-ticket?
- Do you have some photo ID?
- Did you pack these bags yourself?
- Do you have a carry-on bag? (a bag or purse to take on the airplane)
- Do you require special assistance? (example a “wheelchair”)
- Have you paid your airport improvement fee/tax?
- Would you like a window or an aisle seat? (aisle is pronounced “eye + l”)

Questions with how.

- How many bags are you checking?
- How much liquid am I allowed to take on board?
- How many people are travelling together?
- How can I get to the departure lounge from here?
- How much weight am I allowed to carry in each bag.

Common Statements made in an airport

- Your baggage is overweight. (Remove some contents or pay a fine.)
- Your carry-on luggage is too large.
- Your flight is delayed. (It’s late.)
- Your flight has been cancelled. (You must rebook a new flight)
- Your connecting flight/connection has been cancelled/is delayed.
- Your ticket is expired.
- Your passport is expired.

Activity Three - ***Intonation and stress in English - an introduction.***
In English we say some words slowly and other words fast. Some words are loud and other quiet. This is because we stress the important words.

Activity Four - Let’s practice with the expressions from activity two … say them with some intonation! With your partner invent a dialogue using the expressions and the intonation.

You can find an activities with the expressions and more vocabulary here
URL: http://easyaccesslearning.com/montpellier-airport/
Here is the password - mtpairport

Activity Five - **Role Plays** - Using some of the expressions from above. With a partner act out one of the following situations.

1/ You are at the check in desk checking passengers onto a flight from London. You ask all the usual questions, but when you check the passports you find that the passport presented to you looks nothing like the passenger…

2/ You are at an information desk at the airport giving information to passengers. A very angry person comes to demand your help because their flight has been cancelled.

3/ You are checking a passenger into a flight, asking all the usual questions. When you ask if the passenger needs any special assistance, he makes a very strange request…

4/ You are at the information desk. Someone famous comes to ask some questions about the airport. You are very surprised but try to remain professional!

Activity Six **-With your partner.**

Match the word to the correct definition.

WORD	Definition
departures	a ticket you purchased online and printed from your computer
arrivals	items such as jewelry, coins, belt buckles, knives, keys
e-ticket	flights that are landing at this airport
aisle seat	no longer useful (the date has passed)
boarding pass	a seat next to the long walking path on the plane
belt	show your ticket and ID and hand in your baggage
metals	flights that are leaving this airport
liquids	clothing item that holds up pants (sets off metal detector)
expired	in the same country as the airport
check-in	in a different country than the airport
connection	the ticket you give at the gates (has your seat number)
domestic	beverages
international	the point where your plane lands and you must catch another plane

Activity Seven - **Here's a great old song about flying**… Let's sing! comprehension questions.

John Denver - Leaving on a Jet Plane
https://www.youtube.com/watch?v=vLBKOcUbHR0

Lyrics

All my bags are packed
I'm ready to go
I'm standin' here outside your door
I hate to wake you up to say goodbye
But the dawn is breakin'
It's early morn
The taxi's waitin'
He's blowin' his horn
Already I'm so lonesome
I could die

So kiss me and smile for me
Tell me that you'll wait for me
Hold me like you'll never let me go
'Cause I'm leavin' on a jet plane
Don't know when I'll be back again
Oh babe, I hate to go

There's so many times I've let you down
So many times I've played around
I tell you now, they don't mean a thing
Ev'ry place I go, I'll think of you
Ev'ry song I sing, I'll sing for you
When I come back, I'll bring your wedding ring

So kiss me and smile for me

Tell me that you'll wait for me
Hold me like you'll never let me go
'Cause I'm leavin' on a jet plane
Don't know when I'll be back again
Oh babe, I hate to go

Now the time has come to leave you
One more time
Let me kiss you
Then close your eyes
I'll be on my way
Dream about the days to come
When I won't have to leave alone
About the times, I won't have to say

Oh, kiss me and smile for me
Tell me that you'll wait for me
Hold me like you'll never let me go
'Cause I'm leavin' on a jet plane
Don't know when I'll be back again
Oh babe, I hate to go

But, I'm leavin' on a jet plane
Don't know when I'll be back again
Oh babe, I hate to go

Activity Eight - **Role Play.**
You are leaving your wife, girlfriend or family and you say goodbye at the airport…. what do you say? What do you promise?

